

Business Process Manager

Description:

This is a senior level position with executive management visibility focused on creating, then improving business process results. This position will partner with business owners to lead large scale process change and encourage innovation. Be an advocate that identifies and contributes to the building of sustaining infrastructures, processes, and systems that increase efficiency and effectiveness. Lead and participate in process flow, documentation and design discussions. Establish and develop metrics and measurement systems to track process performance.

Required Skills

- Must have solid leadership, coaching, consulting and interpersonal skills
- Ability to influence and be persuasive with all organizational levels
- Effective decision making by focusing on business process goals, using a decision making methodology, studying environmental factors and managing opportunity and risk
- Ability to manage multiple initiatives simultaneously in a challenging environment
- Must be a self starter capable of operating with little hands-on direction

Experience Required

- 5 - 10 years experience in large-scale business transformation, Business Process Improvement (BPI), business process re-engineering, or operational improvement projects in a large or mid-size enterprise
- Minimum two plus years management experience
- Experience in a two-tier channel market
- Experience working with Oracle, Siebel, Salesforce.com or like enterprise business applications

Contact TFI Consulting associate Jim Sloane: jim@jsloane-pmp.com.